



## PRoCARE® Services - NA



The best way to get the most out of your investment in JBT equipment

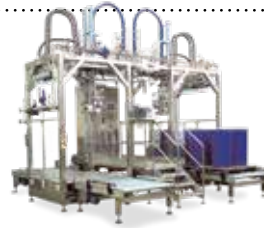




Filling/Closing



In-container Sterilizing



Aseptic Filler



Process Engineering | Mixing & Blending | Dosing | Heating | Automation & Controls

## Count on JBT to help protect your investment



Your business earnings and profits are directly related to how much you can produce in a given time, which in turn depends on the performance, reliability and availability of your equipment.

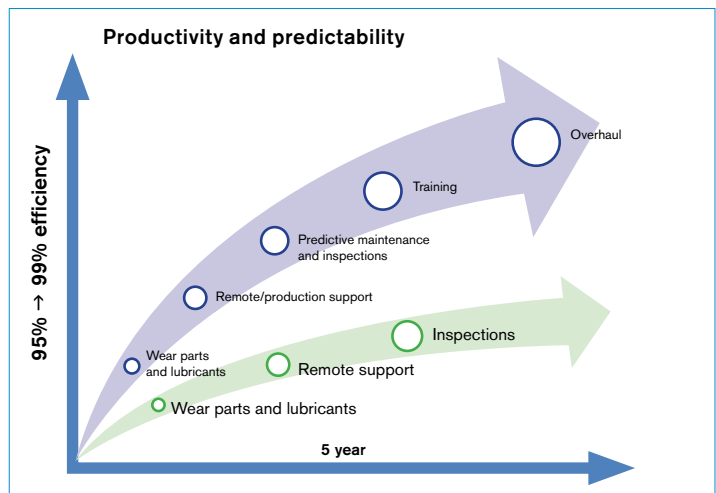
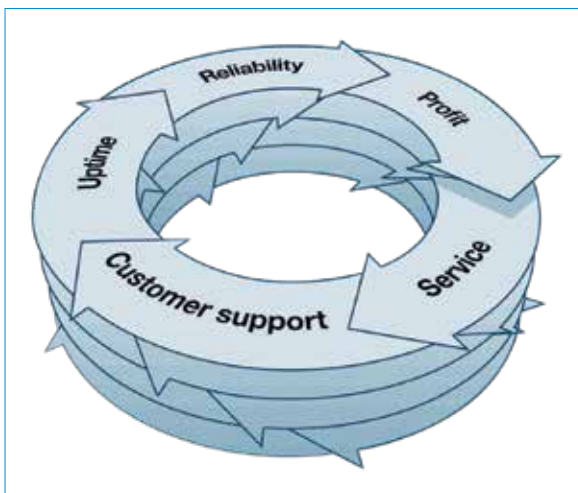
JBT's greatest value in PRoCARE® services comes from preventing unexpected costs through smart, purposeful, and timely maintenance based on unmatched knowledge and expertise. PRoCARE services ensure that your production always meets planned goals with a JBT service agreement tailored to your specific needs.

PRoCARE service agreements are a maintenance partnership that we offer you in five service levels depending on your ability to recover production and to manage raw material costs and lost line profits.

### Influencers to consider:

- Staff skill level
- Customer resources
- Personnel turnover
- Labor cost
- Machine cost
- Cost of emergency repair
- Cost of lost raw material
- Cost of lost product
- Lost sales and profit

## Get on the productivity spiral





**Sterideal®**  
UHT Systems



**Bin Scrubber**



**Avure™**  
HPP Systems



**AsepTec®**  
Linear Filler

## Service Portfolio

### ▪ Inspections

Regular machine inspections will be conducted by the JBT Site Supervisor (intervals depend on operating conditions and utilization rate of the equipment). Inspections are performed according to standard JBT inspection protocols, checking actual conditions and functionality to ensure the equipment stays in optimal operating order. Customers are presented with a written PRoCARE services report after each inspection detailing the status of the equipment and recommendations for any work and/or replacement parts needed.

### ▪ Remote support

For answers to questions or issues customers encounter, technical specialists are conveniently available via telephone during business hours. When remote access is available, this can be used to provide specific and root cause analysis.

### ▪ Customized Small and Large Overhauls

Following a regular inspection, items needing replacement will be scheduled for a customized overhaul. Smaller overhauls are scheduled in the maintenance plan based on operating hours or cycles. These plans are specific per machine and are ready to be added to a local customer maintenance program.

### ▪ Supervision & operational guidance

Additional days will be added to regular inspections to provide guidance during start-up and operation and give advice on how to improve the utilization of the equipment.

### ▪ Training program

By regularly training customer personnel, we reinforce best practices in maintenance, operation and cleaning. New employees receive appropriate training as well. Our yearly on-site training program covers key topics that fit customer needs.

### ▪ Preventive maintenance on original wear parts

With the goal of keeping equipment optimized with only the best parts, JBT will provide wear parts for the applicable equipment as part of the PRoCARE services agreement fee according to a per-agreed wear parts list. This list is based on a customer-specific maintenance plan and will be reviewed during the annual local stock parts review.

### ▪ Emergency services

If production stops, JBT will first try to solve the problem using remote access support. If needed, a JBT engineer can be sent to provide on-site emergency assistance to get your equipment running again as soon as possible.

*Services may vary depending on equipment, contact your JBT Customer Care Manager for more information*

## COUNT ON JBT TO HELP PROTECT YOUR INVESTMENT

JBT's greatest value in PRoCARE® services comes from preventing unexpected costs through smart, purposeful, and timely maintenance based on unmatched knowledge and expertise. PRoCARE service packages are offered as a maintenance agreement in various service levels, depending on your production and cost management requirements.



## JBT DIVERSIFIED FOOD & HEALTH

FRESH PRODUCE TECHNOLOGIES | FRESH-CUT, ROBOTICS, STEAMING | FRUIT AND VEGETABLE PROCESSING | SECONDARY PROCESSING | ASEPTIC SYSTEMS | FILLING AND CLOSING | IN-CONTAINER STERILIZING | TRAY SEALING | SECONDARY PACKAGING | HIGH-PRESSURE PROCESSING | POWDER PROCESSING | TUNA PROCESSING

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We're with you, right down the line.™

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