



PRoCARE[®]

The smart way to produce
more tonnage per day



Minimize your downtime — and control your budget

Your business earnings and profits are directly related to how much you can produce in a given time period, which in turn depends on the performance, reliability and availability of your equipment. This requires that each machine is regularly serviced and optimized to deliver the best results for your operating needs.

Each minute your line is down means lost production. And as you know, there is no “easy way” to keep equipment productive. Yet, we’ve repeatedly seen that planning, combined with insight into the needs of each machine, deliver up-time and productivity well above what most consider best practice for the industry. In other words, proactive professional preventive maintenance significantly reduces your downtime.



That’s where P_{RO}CARE[®] comes in

P_{RO}CARE from JBT gives you scheduled preventive inspections and maintenance of your equipment, along with a range of other benefits — minimizing unexpected and budget-shattering costs for reactive maintenance. A P_{RO}CARE service agreement is designed to give you a predictable monthly cost based on actual equipment use for each machine it covers and simple administration that’s easy to understand. P_{RO}CARE offers peace of mind that you can produce as planned with optimum performance from your equipment throughout its working life.



P_{RO}CARE[®] optimization

Control your costs

P_{RO}CARE’s greatest value comes from preventing unexpected costs through smart, purposeful, timely maintenance. With reactive maintenance, costs escalate quickly. Once a part breaks, it can mean big losses in production and cause unnecessary wear and breakage of other parts. We’ve designed P_{RO}CARE to help you work smarter so there are no big surprises in your budget. Beyond emergency service, P_{RO}CARE gives you preventative maintenance based on unmatched knowledge and expertise, original spare parts, food-grade Formula™ lubricants and support to help prevent your machines from breaking down in the first place — virtually eliminating those big jumps in your maintenance budget. It’s a maintenance partnership that helps you achieve a steady, even budget that can save you money, year after year.

Improve your performance

P_{RO}CARE is about making sure your equipment is performing to your best advantage — optimizing your production and minimizing downtime. That’s why, before we even start our preventative care program, we perform a deep inspection of your equipment to ensure everything is running as it should. If necessary, we’ll agree on an overhaul plan and perform the work. Once we’ve established a good baseline performance level, we’ll host a kick-off training for your operating, cleaning and maintenance staff to ensure that, together, we achieve the best results from your equipment going forward.

Keep it running

We understand that possibly the most stressful situation you face in your day-to-day work is equipment breakdown, which is why we’ve designed P_{RO}CARE with multiple service strategies to keep your equipment running. We tailor P_{RO}CARE to fit you, allowing you to choose your level of service and incorporate strategic features to meet your goals. As we say, “planning beats panic — every time!” P_{RO}CARE helps you anticipate your needs, providing proactive services like regular inspections, original spare parts, food-grade Formula lubricants, and documents to help your staff perform the appropriate care and operating procedures. Of course, priority phone support and on-site emergency assistance are available to help you solve any problems as they arise.

Get a good night’s sleep

Our experts help you coordinate everything, from what your staff should be doing (and when) to monitoring performance for machines and individual parts — calculating wear and planning precise timing for part replacements and service to avoid unnecessary downtime and costs. We provide a range of documentation to ensure you are fully informed of the current status of each machine, including detailed inspection reports. Let us worry about keeping your equipment running at its best while you get a good night’s sleep.





Proactive performance support with JBT

PRoCARE® is the smart way to produce more tonnage per day. Ensure that your production always meets planned goals with a service agreement tailored to your specific needs from JBT.

Process and equipment know-how

We've developed the technology and designed the equipment to put you at your best advantage — and we know exactly how to keep it that way. After all, who better to maintain and optimize your equipment than the ones who know it inside out? Our experts are capable of not only maintaining your equipment at optimum levels, but also consulting on quality- and productivity-enhancing measures to ensure a full return on your investment.

Specially formulated lubricants

Machine function and wear are directly connected to your lubricant choice. PRoCARE supplies you with our food-grade Formula™ lubricants — specially developed to answer the stringent food safety requirements and temperature extremes of the food processing industry. Tested and proven under the most severe operating conditions, Formula lubricants support safe, smooth operation with less wear for maximum operating uptime compared to other lubricants.

Original spare parts

A machine is only as good as the materials used in its construction. That's why JBT insists on the use of original spare parts when the time comes to replace a worn component, and why we provide a discount on all standard spare parts through PRoCARE.

Application support

We're invested in your success, which is why our specialists have conducted tens of thousands of application tests and are constantly seeking new solutions. With the state-of-the-art production equipment and thermal processing expertise at our Food Technology Centers, we can offer you a range of services for application support. Whether it's about coating, cooking, baking, frying, cooling, proofing or freezing, we're here to help you get it right.

Equipment and food safety

JBT closely monitors safety regulations published by the world's regulatory agencies, and we work to lead the market with the highest standards — giving you the best in innovation, design, installation, service and support.

Ongoing training

When it comes to the optimal operation of your equipment and reliability in your process, there is no substitute for knowledge and experience. We provide the option for a yearly training program through PRoCARE — customized to fit your needs and ensure your employees are working according to best practices with their JBT equipment.

Regional presence — around North America

With a well-established network for sales, service and support that covers the United States and Canada, JBT offers all the resources you need to grow and prosper.

